Ilia Iakiamsev - Scrum Master

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Professional Scrum Master II.

SAFe Release Train Engineer 6, SAFe Program Consultant 6.  
ICF Agile Coach.

# Agile Coach, Scrum master

## July 2021 – June 2022

### Profitero (200+ employees), NY, remote

ECommerce intelligence-driven analytics. Moved startup to an agile, scalable company. Acted as Scrum Master, Agile Coach, and Release Train Engineer.

### Agile coach

* Supported the creation and deployment of the OKR framework across the whole organization in addition to coaching the management and teams on how to use it effectively
* Conducted Scrum, Kanban, and facilitation training across the organization.
* Created a value stream map for the whole development process to identify production bottlenecks and aligned teams to subproducts.

### Scrum master

* Installed the scrum framework for two products, coached two teams in an agile way, reduced the number of meetings by 30%, and increased team productivity by 20%.
* Streamlined the L2/L3 support line with the Lean approach and Kanban method, created an improvement backlog, and reduced the number of requests by 30%.
* Accelerated the implementation of DevOps and Test Driven Development practices. Increased the number of increments from one to three per sprint.

# Agile Coach, Release Train Engineer

## December 2021 – July 2022

### Sber (ECommerce dept, 200+ employees), Moscow

The biggest Agile transformation in Eastern Europe (10000+ people). ECommerce department. Connected five different ECommerce companies into one ecosystem.

* Implemented SAFe framework for cross-companies product delivery, released first united logistic module to save 25% transport expenses for each company.
* Coached 100+ people in SAFe and Scrum frameworks and reduced the number of inter-team meetings by 20% with the Lean approach.
* Implemented the principles of asynchronous communication based on the Lean approach within the company, increasing the speed of decision-making by 30% and employee involvement by 10%.

# Agile Coach

## October 2020 – December 2021

### Wiley (Europe time zone, 500+ employees), NY, remote

* Coached and certified 100+ Engineers, Scrum masters, and Managers in the SAFe framework. Training: Agile Software Engineer, Scrum Master, Release Train Engineer, Product Management.
* Created an Agile learning plan for the whole company. All teams are aligned to one schedule with the same quality criteria and metrics.
* Promoted and adapted the United flow metric for the Digital structures in the company.

# Previous Experience

* Release Train Engineer - Wiley, March 2019 – October 2020.
* Scrum master - Maxoptra, July 2017 – March 2018.
* Head of PMO, project manager, owner - Blackbox, February 2001 - March 2017.

# Education

1995 – 2001 [Samara State Aerospace University](https://ssau.ru/) – Specialist, Electronics Engineer